

TRANSPORATION FAQ'S

HOW WILL TRANSPORTATION WORK FOR MIDDLE SCHOOL STUDENTS WHO CURRENTLY RESIDE IN CHANNELVIEW, CROSBY, GALENA PARK, HOUSTON, OR SHELDON ISD?

There are 4 categories of middle school students:

CATEGORY 1- Current Middle School Bus Riders with pk4-5 grade siblings who reside in Channelview, Crosby, Galena Park, Houston, or Sheldon ISD:

BOTH the middle school student and his or her sibling will continue to receive transportation services. BOTH students will be picked up from their normal stop. The pk4-5th grade sibling will be dropped at Tidwell (2nd-5th Grade) or Robert E. Lee (PK4-1st Grade). The middle school student will continue on to the Humble campus. We do not have the vehicle capacity to transport PK4-5th grade students who reside in the above districts from home to the Humble campus. Parents of middle school students with younger siblings who want both of their children to attend the Humble campus are responsible for providing their own transportation.

CATEGORY 2- Current Middle School Bus Riders without siblings who reside in Channelview, Crosby, Galena Park, Houston, or Sheldon ISD -

These students will continue to receive transportation services either from a designated stop directly to school OR from a designated stop to Tidwell and then shuttled from Tidwell to Humble, dependent upon their home stop.

CATEGORY 3 - Non-Bus Riding Middle School students who reside in Channelview, Crosby, Galena Park, Houston, or Sheldon ISD -

These students may report to the Tidwell campus and catch the shuttle to the Humble Campus.

CATEGORY 4 - Bus Riding Middle School students who reside in Humble ISD -

These students will continue to receive direct home to school transportation. Pk4-5th grade students who reside in Humble ISD and currently ride the bus will continue to receive transportation services from a designated stop to the school.

WHAT TIME WILL THE SHUTTLE BUS DEPART AND RETURN TO THE TIDWELL CAMPUS EACH DAY

The shuttle will depart at 7:00 a.m. each morning and should arrive at the Humble campus by 7:30 a.m. to allow students time to eat breakfast.

The shuttle will return to the Tidwell campus each afternoon at approximately 4:30 or 4:45.

WHAT TIME WILL THE BUS ARRIVE AT MY STOP?

The bus will arrive 3-5 minutes before stop time. We advise parents to be at the stop at least 5 minutes prior to the scheduled stop time.

DO I HAVE TO BE AT THE BUS STOP IN ORDER FOR THE DRIVER TO LET MY CHILD OFF THE BUS?

Students in grades 2- 12, parents do not have to be at the bus stop for their child to be let off the bus. However, we encourage all parents/guardians to have a plan in place so that their student arrives home safely.

Students below grade 2 must either be accompanied by an older sibling riding the bus, or there must be someone at the stop to receive the child. ***If no one is at the stop to receive riders below second grade, the student will be transported back to the school and the parent will be responsible for getting him or her home. NOTE: The person MUST be at the stop when the bus arrives. The driver is NOT allowed to wait.***

What happens if my child misses the bus in the morning?

If your child misses the bus in the morning he/she can find the next available route closet to the house or the parent can bring them to school.

What happens if no one is at the stop to receive my child when the bus arrives?

If no one is there to receive students in second grade and above, the driver will still allow the student to get off at the stop. Students below second grade will be returned to the school and parents will be responsible for picking them up. There may be a fee involved.

What do I need to do if I do not want my child to ride the bus a particular day?

If your child does not ride the bus on a particular day, please contact your child's school and advise them. The information must be received at least 2 hours prior to the end of the school day.

What are the rules and behavior expectations on the bus?

On the first day of school each and every student is given a list of rules and behavior expectations that are to be signed by parents. Failure to abide by the behavior expectations may result in a loss of transportation privileges.

Can I get on the bus for a few moments to ask the bus driver a question?

Texas law prohibits parents or any other non-riders from entering the school bus. Violation of this law is considered a misdemeanor and carries a fine of up to \$500.00 in addition to an automatic indefinite loss of your child's transportation privileges.

What happens if my child leaves some of his or her belongings on the bus?

Materials left on the bus are transferred to the campus lost and found.

How are the stops determined?

Stops are determined based on safety and the centrality of the location to the majority of students.

Who is eligible to receive school transportation services?

Anyone who lives outside of a two mile radius, but no more than 15 miles away from the school.

Who do I contact if my child's bus is late arriving?

We will use the school alert system to notify parents via text message of any route delays. Parents should make sure that they keep their contact information current.

Additionally, we will post information about delayed routes on the school website under the transportation page. You may also contact transportation at

Drivers plan to run routes as scheduled. However, it is possible for delays to occur due to traffic, weather, construction and other circumstances that affect movement in a large urban area.

When the bus is late, we recommend that your student stay at the bus stop location. The bus, or a replacement bus will complete the route as soon as possible and you may miss the bus if you are not at the stop. Families should create a plan with their student in the event that the bus is late.

How do I report unsafe driving?

Contact the Transportation Department via email or phone to report unsafe driving. Phone: 281-458-9797; email: transportation@rhodesschool.org

Who do I contact if my child is being bullied or harassed on the bus?

If your child is being bullied or harassed please report it to your child's school administration.

Who is responsible for discipline on the bus?

The driver is responsible for maintaining discipline and order on the bus. If a situation occurs the driver will write the student up and the transportation department will turn it over to the school for handling.

Why doesn't my child's bus have air conditioning?

State law does not require school buses to have air conditioning.

Are seatbelts required for school buses?

State law does not require school buses to be equipped with seatbelts.

How will I be notified in the event of an accident involving my child's bus?

In the event of an accident a one call will be sent to all parents on that particular bus letting them know what happened.

How can I contact the transportation department?

The transportation department may be reached by Phone: 281-458-9797; or email: transportation@rhodesschool.org

How do I remove my child from the transportation roster?

Click [HERE](#) to complete a Transportation Withdrawal Form.

Can I change to a different bus route/bus stop?

Click [Here](#) to complete a Transportation Stop Change Request form. The ability to change stops is determined by availability of space at the new stop.

Students have one bus stop in the morning and one bus stop in the afternoon. If you are requesting a stop change for a daycare or alternate address you will need to contact the transportation office and provide the following information:

- Complete daycare/alternate address
- Name of the person responsible for your student
- A phone number that person can be reached at
- Your student's name, student ID number and your contact information

Normal processing for a stop change request could take up to two weeks. Additional processing time should be expected during the start of the school year due to the high volume of requests. If you are requesting a different bus route or different stop location you will need to contact the transportation office and request your preferred bus/bus stop. Plan on providing a brief explanation for why you are requesting the change.

Your request will be checked against safety guidelines and the Transportation Service Standards

What if I only need service one way?

If you only need service one way please let us know on the transportation application so we can accommodate

I have a complaint regarding my student's bus driver/bus service. What do I do?

To report a complaint you will want to contact the transportation office by email at transportation@rhodesschool.org or 281-459-9797.

Be prepared to report the following information:

- Bus route, date/time that the incident occurred
- Explanation of the incident

If you want a response to the investigation you will need to leave your name and contact information.